Yingchuan Chen

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EDUCATION

University of Arizona, Eller College of Management   **Tucson, Arizona**
Bachelor of Science in Business Administration   May 2026
- **Major:** Management Information Systems
- **Minor:** Industrial Engineering
- **GPA:** 3.72
- **Honors:** 23-24 First Year Global Wildcat Award, Dean's List with Distinction

PROFESSIONAL & LEADERSHIP EXPERIENCE

Business Operations and Product Development Intern   **Xiamen, Fujian, China**
Xiamen Port Development Co. Ltd.   May 2025 – August 2025
- Assisted in collecting and organizing business requirements for 3 client information system projects.
- Supported the system design and implementation of 3 projects, proposed product feature optimizations, and actively collaborated with technical teams to drive project delivery.
- Led the design of the system architecture, SQL database, and a demo front-end interface design using Vue.js, which significantly improved management efficiency for clients.
- Independently designed and implemented AI-driven automation processes, built AI projects with Dify, and successfully applied these solutions in multiple real-world project scenarios.
- Optimized business processes using AI tools, significantly enhancing the team's project design efficiency.

Eller Rising Professionals   **Tucson, Arizona**
Club Member   August 2023 – May 2024
- Participated 4P's Competition which raised $4062 for children
- Taught children financial literacy on Junior Achievement Day
- Rising Professional of The Week

PROJECT EXPERIENCE

Oracle SQL – Lululemon Operations Database (Team Lead)
- Led a team in designing and implementing a simulated SQL database system for retail operations.
- Created entity-relationship diagrams, built schema, and wrote complex queries for performance analysis.

Tableau – Wine Sales Data Analysis
- Analyzed large datasets of wine sales to identify consumer trends, seasonality, and regional performance.
- Developed interactive dashboards and visualizations to support business decision-making.

ARENA Simulation – Restaurant Operations Optimization
- Modeled restaurant processes to identify bottlenecks in service flow.
- Suggested improvements that reduced average wait time by 30% in the simulation.

Other Projects: Developed a strategic communication plan to increase donations and community engagement for the Chandler Symphony Orchestra

SKILLS & Certificates

Languages: Fluent in Chinese Mandarin; Conversational Proficiency in English; Basic Portuguese
Programming & Databases: Python, Oracle SQL, MATLAB, HTML, MS Access
Data Analysis & Visualization: Tableau Public, Excel (VLOOKUP, PivotTables)
Modeling & Simulation Tools: ARENA, Microsoft Visio
AI & Automation Tools: Dify, ChatGPT
Certifications & Training: Google Analytics Certification (Skillshop, Expires Jul 2026)